



Annual Report 2021/2022

Inner West
NeighbourAid 




Mission

Inner West Neighbour Aid enhances community spirit by providing social support and home assistance to older people, people with disabilities and carers in our local area. We connect people who are passionate about helping others with people who need support to live safely and independently at home and remain active in our community.

Vision

A community where seniors connect and share their knowledge to lead active, social and independent lives.

Values

- Clients are central to our services and everything we do.
 - We show respect and empathy in all relationships.
 - We are honest and transparent.
 - We accept our individual responsibilities and value teamwork.
 - We create a safe and supportive environment for people in our community.
 - We embrace innovation so that we can continue to provide outstanding services.
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Strathfield Stepping Out Program

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2021-2022 HIGHLIGHTS

476
.....

Clients
assisted

36
.....

New clients
welcomed

161
.....

Gardens
transformed

92
.....

Lawns mowed
(470 services)

3
.....

Dog walking
clients with 2
volunteers

58
.....

Help at Home
clients
serviced

87
.....

Outings and
Centre-based
sessions

58
.....

Health and
wellbeing
sessions*

12
.....

Living Well
with Dementia
workshops

25
.....

Assisted online
shopping
sessions

2
.....

Pet adoption
clients

23
.....

5 Senses Garden
workshops

9
.....

Home & community
visiting clients

81
.....

Volunteers
in total

23
.....

New
volunteers

45
.....

Volunteers up
to 5 years of
service

6
.....

Volunteers
over 10 years

15
.....

Community Working
Bees at the
5 Senses
Garden

Notes: Client referrals, client numbers and program sessions were impacted significantly this financial year due to the following external factors:

- The NSW government declared a COVID-19 lockdown with stay-at-home orders from 28 June 2021 to 11 October 2021.
- COVID-19 Omicron variant and increasing community infections from January to February 2022.
- Severe rainfall and flooding across NSW in March to April 2022.

*Alive & Kicking, Stand Tall and Walk Well.

KINDNESS MATTERS

**"Kindness,
like a boomerang,
always returns."
~ Anon**



Ella, Joan and Jo

Acts of kindness, no matter how big or small, can have an enormous impact on both the recipient and the person giving to others. Kindness is uplifting, it is enlightening. Kindness in the form of words creates confidence, kindness in the form of deeds makes people feel seen, heard and included. It makes individuals and communities flourish. Kindness is one of the pillars of our Neighbour Aid community.

It has been a busy and somewhat complicated couple of years due to the global pandemic. In addition, we live in a world where people are busy, technology and materialism have the ability to create chasms between people and generations. But what has stayed constant? At Neighbour Aid, we have continued to stay calm, kind and community focussed. Kindness matters because it brings happiness, it reminds us that constant and meaningful connections give us purpose.

At Inner West Neighbour Aid we provide the means for our clients and volunteers to connect with each other and the wider community. "Kindness Matters" celebrates the spirit of the Neighbour Aid community to stay true to its vision and mission. We are a community where seniors connect and share their knowledge to lead active, social and independent lives.

ABOUT INNER WEST NEIGHBOUR AID

BOARD

Our volunteer board members contribute to the organisation's overall strategic direction, legal, contractual and compliance decisions. We are thankful for their guidance and for sharing their skills and experience.



(L-R)

Janice Adam (resigned March 2022, board member 3 years, continuing volunteer)

Jenny Bray

Lorna Clifford (Client Representative, resigned October 2021, board member 2 years)

Fiona Fischer

Jeanette Gilbert (Volunteer Representative)

Francesca Grace (resigned July 2021, volunteer 5.5 years, board member 3 years)

Dorothy Jamieson (Client Representative)

Simon Leong (Client Representative)

Ben Lever (Chairperson)

Alison Muir (Secretary)

Celia Murphy

Steven Takacs-Gal

Wendy Turner (Treasurer)

STAFF

Our staff members are committed to our mission and vision. The team is respectful, knowledgeable, kind and professional, working together to facilitate programs, connections and relationships that bring joy.



(L-R)

Stuart Blundell

Jacqueline Elliott (resigned February 2022, 23 months)

Emel Jurd

Alison Kelly (resigned July 2022, 22 months)

Indah Kusumawati

Hayley Lackner (resigned June 2022, 10 months)

Andrew Mason (resigned January 2022, 22 months)

Karen Paige

Nicholas Robinson

Joanne Santos

Maja Sorensen

Esther Tigchelaar

Emma Torres Bernal

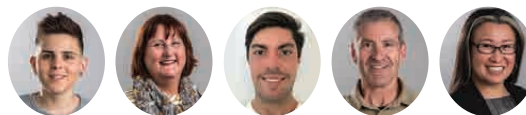
Marika Vazouras (resigned August 2021, 13 months)

Jackie Walters (retired December 2021, 11 years)

James Wohlfiel

Michael Wohlfiel

Allison Yee-Brogan



OUR ORGANISATION

Active since 1992, our programs support seniors stay active, healthy and connected to the community.



OUR VOLUNTEERS

Our amazing volunteers show us that there is always an opportunity for kindness and to make a difference.

10+ years' service

Val Day
Gary Kearns
Isabella Low
Jennifer Mines
Trisha Molinari
Joseph Szima

5+ years' service

Janice Adam
Stella Angelo
Warren Farrell
Fiona Fischer
Jeanette Gilbert
Daphne Lackner
Heidi Lau
Robert Matthews
Josephine Penkala
Wendy Turner
Kate Vincent

Up to 5 years' service

Zakariah Ammar
Sonia Bellon Rico
Maria Bird
Kim Bold
Jenny Bray
Colin Buckman
Lynn Cohen
Aoife Cosgrove
Richard Crass
Alexander Egana
Alexander Eldridge
Annette Ellison
Camille Elmir
Robert Fielden
Sharon Filippi
Columcille Garvey
Renee Georgaklis
Maya Guden
Yu Guo

Soma Gupta
Phyllis Heggie
Lynnette Hewitt
Jace Hoffman
Nilima Hor
Finley Hough
Dorothy Jamieson
Simon Leong
Ben Lever
Christina Li
Ethan Luc
Gary Lynch
Jack McJarrow
Harvey McLachlan
Alison Muir
Celia Murphy
Heidi Penkala
David Rollinson
Salwa Semaan
Emma Stanton
Steven Takacs-Gal
Pauline Trenerry
Oliver Walsh
Jackie Walters
David Wilke
Jerry Xu

We also thank and farewell the following volunteers this financial year

Nicole Bondoc
Charissa Chatnantaweij
Nitaya Chatnantaweij
Lorna Clifford
Susan Dowsey
Nitika Duggal
Carlo Gilchrist
Clive Gilmore
Lin Hongjie
Janette Ireland
Ellen Kearns
Christine Liang
Christopher Long
Andrew Lummow
Chris Moses
Gisele Nour
Elizabeth Pattinson
Kani Shan
Miriam Tomita

**"Time is not measured
by the years that we live.
But by the deeds that we do
and the joys that we give."**

~ Helen Steiner Rice



National Volunteer Week

OUR PROGRAMS

Around the Home

Assisted Online Shopping: A temporary or ongoing fortnightly service for clients who find it difficult to get out to the supermarket. We discuss the order over the phone, place it online with our preferred supplier and have it delivered direct to clients.

Dog Walking: We match clients with a passionate volunteer dog walker who take them for an extra walk each week. Many clients and dog walkers bond over their mutual love of pets.

Pet Adoption: We partner with the RSPCA to help clients find the right dog or cat to match their needs. Pets bring unconditional love and in return receive a new home life.

Gardening: For clients who have gardens that need attention and receive limited support. Our qualified staff members work with clients to plan a garden they will enjoy. Our professional team of staff and volunteers help restore gardens so they are safe, easy to maintain and look great.



Before

After



Before

After

Lawn Mowing: Working with approved contractors, we help maintain the external beauty of client's homes with our subsidised lawn mowing program.

Out and About

Outings: A great way to meet new friends and explore Sydney during the week. Outings include picnics, movies, new cafes, ferry rides, gardens, galleries, fish and chips by the sea, exhibitions, parks, shows, clubs and more.



Emel and Lisa



Nancy and Katie



Arnold and Monica



Indah and Maja

Strathfield Stepping Out: Meeting up with new and old friends at the Strathfield Community Centre on Tuesdays, Wednesdays and Fridays. This group also includes a monthly outing, guest speakers, gentle exercise, bingo, great laughs and good times.

Health and Wellbeing

Alive & Kicking: Clients stay independent and mobile by exercising their mind and body at our weekly program of fun activities including: gentle exercise, drumming, laughter yoga, art, brain training, healthy ageing talks and games.

Stand Tall: This balance and strength program supports clients to have a go, build their strength and confidence,

reduce the likelihood of falls and meet new people. Delivered weekly by professional trainers at a local gym, sessions are safe, friendly and fun.

Walk Well: This program was trialled as a mid-level exercise activity, providing clients with a weekly, purposeful and safe way to stay active outdoors and connect with like-minded friends.

5 Senses Garden Workshops: Inclusive workshops focusing on health and wellbeing, creativity, culture, food and sustainability. Open to clients and the public, these workshops are a great way to stay connected to the community and to continue to develop skills in a welcoming environment.

OUR PROGRAMS

Living Well with Dementia Workshops: These therapeutic workshops are tailored for people living with dementia and their carers. The workshops are based around meditation, horticulture, music, art and dance in the beautiful surrounds of our 5 Senses Garden with qualified facilitators.

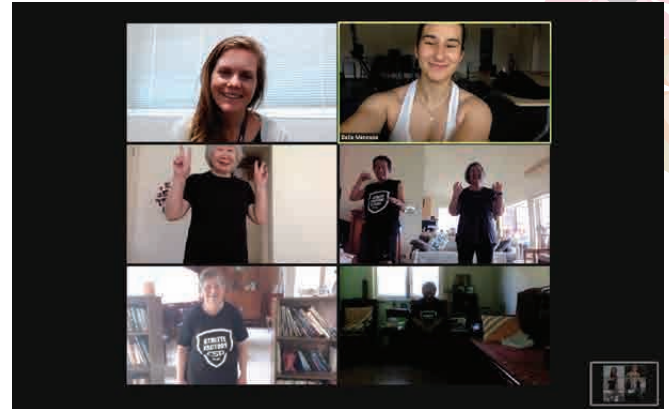
Visiting

Home and Community Visiting: Clients are carefully matched with a volunteer according to interests, experiences and outlook on life. Fortnightly visits are relaxed and informal with strong, lasting friendships formed.

Intergenerational Programs

Grocery Shopping: Select students from Ashfield Boys High School are paired with local clients who are independent but require physical help with their grocery shopping. The focus is on intergenerational connections.

Gardening: Students and teachers from Rivendell School participate in a weekly garden program led by a qualified staff member. Clients in our Garden Aid program are informed and gardens are selected which provide a supportive and interesting learning environment. Gardens are transformed and students walk away with knowledge and an increased appreciation of the benefits of garden therapy.



Stand Tall by Zoom: Esther, Bella and Clients



Hayley and Nancye

Staying Connected through COVID-19 Lockdown

Kindness Project: Students aged 6 – 8 years from Strathfield South Public School wrote letters to over 100 Neighbour Aid clients. This project was based around the theme of 'kindness' and some clients replied to the students, sharing jokes and valuable tips on growing up.

Drive by Parties: Face to face contact with clients by driving past and stopping for a chat at the front of their homes when lockdown restrictions eased. This provided meaningful social contact and wellbeing checks in line with approved physical distancing rules.

Group Phone Chats: Chatting via a group telephone call allowed clients to stay at home but still meet as a group during lockdown.

Zoom Catch Ups and Trivia: For clients who were able to connect via technology, we held online catch ups and trivia sessions during lockdown.

Social Enterprise

Help at Home: Our professional fee-for-service program includes lawn mowing, gardening, window and gutter cleaning and minor repairs around the home. It is open to people living in the inner west regardless of age, financial situation. Income generated supports our subsidised programs.

Call us on 9799 5099 to find out more about our programs.



Emma and Rosie



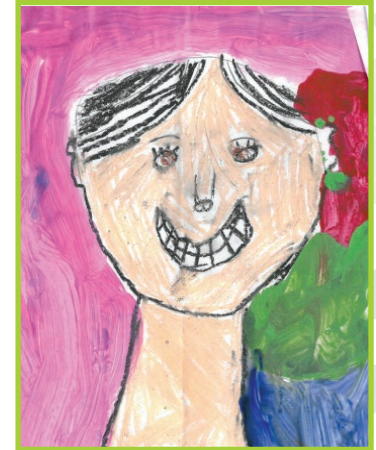
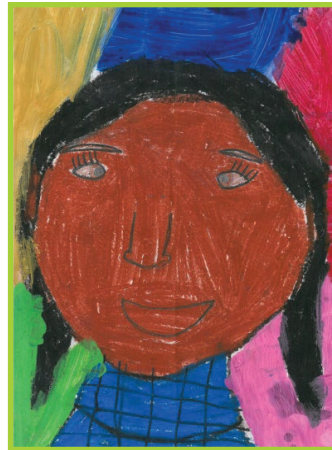
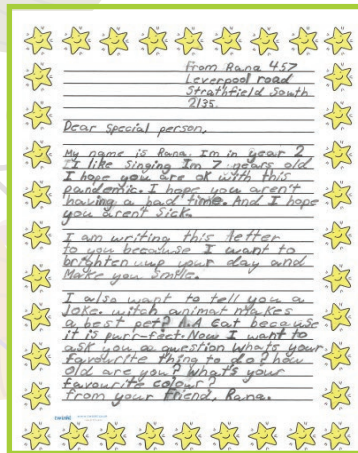
Ella, Jo, Michael and Dorothy

DEAR SPECIAL PERSON

Inner West Neighbour Aid has a special connection with Strathfield South Public School, running a number of intergenerational programs since 2018.

This was the second year that students aged 6 – 8 years wrote heart-warming letters addressed to seniors in our Neighbour Aid community.

Both 2020 and 2021 were uniquely challenging, world changing years and we all responded differently.



The purpose of this project, which was led by teacher Ms Roditis in 2021, was to show kindness, bring joy and a sense of connection across generations. We received over 100 letters and shared them with some of our clients and volunteers. Although not a pen pal exercise, some clients responded by writing letters of thanks and encouragement and some clients included their own drawings.



Thankyou for your letter,
 & the jokes & the drawing.
 I finished school many years
 ago. I'm an adult person.
 I liked the jokes you sent
 to me.

DEAR SARAH

THANK YOU VERY MUCH FOR YOUR
 LOVELY LETTER IN A BEAUTIFULLY
 COLOURED ENVELOPE. IT WAS VERY
 KIND OF YOU AND IT CHEERED ME
 UP.

TO KATHERINE
 What A LOVELY LETTER
 you Sent To ME,
 your handwriting is
 JUST THE BEST I HAVE
 SEEN FOR AN EIGHT YEAR OLD.
 ...for everything!


KEEP UP THE GOOD WORK
 AND ENJOY YOUR SCHOOL
 YEARS, THEY ARE THE BEST.
 I am well and very
 HAPPY. Kindest
 REGARDS



Thank you for writing
 me a letter to make me
 happy. I enjoyed your
 pictures, the hearts on
 the envelope and the picture



DEAR SPECIAL PERSON



DEAR NUHA,
I WAS VERY HAPPY TO
RECEIVE YOUR KIND AND SWEET LETTER TO ME
AND IT IS A PLEASURE TO REPLY.



Dear Mikayla

Thank you for your special letter and the picture you enclosed with it. You are very good at drawing. I have put your picture up on my refrigerator and it makes me smile every morning when I am having my breakfast.

AGAIN THANK YOU FOR YOUR
LOVELY LETTER, YOU SOUND
LIKE A VERY KIND & CARING
PERSON

REGARDS
A SPECIAL PERSON

Thank you again for your letter and drawing. We have all been having a difficult time over the past couple of years and your letter really did cheer me up.

I hope you stay happy and healthy and all of your dreams come true.

Your friend

GENERAL MANAGER'S REPORT



Inner West Neighbour Aid began in 1992. So this year, we turned 30. Over the past 30 years our programs, volunteers and client base have grown. Our commitment to providing client centred programs using a volunteer model remains strong. A small organisation with a big heart, we deliver a more personalised experience and this differentiates us from the larger aged care organisations. Our point of difference is the personalised experience we are able to provide.

I am honoured, proud and delighted to work with an incredible team. There were some new faces on the team this year but one thing has not changed - this team carries on the legacy of people who have worked here before them – that is the feeling of kindness, being included, feeling listened to and being valued deeply for being you.

We are pleased to share our story for the financial year ended 30 June 2022:

- The 2021/2022 financial year commenced with a strict lockdown across Sydney due to COVID-19. Restrictions were in place from 28 June 2021 to 11 October 2021 and then again in January 2022 to February 2022 due to the outbreak of the Omicron variant. We were well rehearsed from the prior year's lockdown and implemented the following:
 - Wellbeing phone calls and client phone reassessments.
 - Development and distribution of Stay Well Puzzle Packs
 - Zoom or phone catch ups with friendship groups
 - Virtual cooking workshops
 - Virtual trivia and games
 - Phone Bingo
- Our accounting systems and procedures were reviewed to prepare for funding payment changes from July 2022 associated with the new Support at Home Program.

GENERAL MANAGER'S REPORT

- We were involved with Inner West Council's Fox Lane Urban Art Project. Artists Alessandro, Jayanto and Selina collaborated with local not for profit organisations like Neighbour Aid to build lanterns with the theme "There will always be a light for you". The lanterns were launched in April 2022 and our lantern reflects our warmth as people, our organisation, our community and friendships.
- A Staff Retention Strategy was developed and introduced with a focus on wellbeing and flexibility. This included updating our IT framework and introducing work from home arrangements.
- Staff began developing a new Values Statement to reflect the culture of the new team.
- We completed our bi-annual Client Survey and Volunteer Survey. We also conducted a Staff Engagement Survey.

The 2021 Client Survey had a 27% response rate. The responses indicated that in the main, the client intake process is professional and staff are trusted and treat clients with respect. We noted:

- Almost 100% of clients agreed that current prices were reasonable. This could present an opportunity to review fees that have not been subject to an increase in years.
- Clients are in favour of more gardening services and more exercise programs. We will review our service offerings.
- The Client Survey was lengthy and confusing. We will review the format of the next survey in 2023, simplify the questions and information requested.

The 2021 Volunteer Survey had a 33% response rate. The responses were overwhelmingly positive. In the main, volunteers feel engaged, valued and said that Neighbour Aid has a great deal of personal meaning to them. We noted:

- The majority of volunteers are female (68%) with the average age being 54. This provides us with an opportunity to review our recruitment strategies in order to broaden the age and gender range of our volunteer group.

- The new text messaging system is an improvement to our communication. Volunteers shared that good communication makes people feel valued. We will aim to keep up the communication and look at new ways to effectively communicate.
- We understand that on the job instructions are important. We are reviewing our induction processes and developing a volunteer handbook.

The board reviewed the results of the Staff Engagement Survey with a 71% response rate and were pleased with the overall results which included:

- Staff feel they received everything necessary including training and access to any other essential information to start in their role and the general workplace environment is friendly and welcoming.
- The results of the survey indicated a comfortable and supportive team culture and a significant number of staff would recommend to their friends and family to work at Neighbour Aid.

Thank you to outgoing staff members Jacqueline Elliott, Alison Kelly, Hayley Lackner, Andrew Mason, Marika Vazouras and Jackie Walters who retired in December 2021, after 11 years at Neighbour Aid.

We welcomed Emel Jurd, Karen Paige, Joanne Santas and James Wohlfel this year.

Thank you to ongoing staff members Stuart Blundell, Indah Kusumawati, Nicholas Robinson, Maja Sorensen, Esther Tigchelaar, Emma Torres Bernal and Michael Wohlfel.

Thank you for your hard work, sharing your ideas, coming to work with positivity, for listening to and caring for each other, our volunteers and clients.

Thank you to our Chairperson Ben Lever and the board for their constant support and guidance during the year.

Kindness and connections will always matter. Neighbour Aid's spirit and culture of kindness is the golden chain which links people in our community.

Allison Yee-Brogan
General Manager



NSW Seniors Festival: Dorothy, Ben and Simon



NSW Seniors Festival: Simon and Allison



Fox Lane Lantern Project

CHAIRPERSON'S REPORT



Congratulations to staff, volunteers and board members past and present for building the Neighbour Aid community and reputation for 30 years. A significant milestone for a small not for profit from humble beginnings.

This financial year represents my 3rd consecutive year as Chairperson and the end of my tenure per the Constitution. I commenced at Inner West Neighbour Aid as a garden volunteer in May 2018 and eagerly joined the board in October of that year, not knowing what was in store for future-me as Chairperson of an aged care organisation during an unprecedented global pandemic. What would I tell my younger self? I would tell my 2018-self that in 4 years' time, you will have had the honour of standing together with an immensely skilled board and alongside a professional team of staff and volunteers, making decisions that would enable Neighbour Aid to stand strong in an ever challenging and changing environment.

I am very proud of the strategic achievements of the board this year. We addressed the growth and sustainability of our Help at Home service by reviewing service delivery, resourcing and marketing strategies. To prepare for the commencement of the Support at Home Program in July 2024, we reviewed cash flow, client contributions, our staffing structure and established a stronger IT framework for the team. Board recruitment was an important and significant task that has resulted in representation of stakeholders and relevant experience and skill sets. I believe Neighbour Aid is well placed to navigate the aged care reforms and funding challenges before us.

Thank you to outgoing board members Janice Adam, Francesca Grace and Lorna Clifford and a warm welcome to Simon Leong (Client Representative), Jenny Bray, Celia Murphy and Steven Takacs-Gal. Thank you also to ongoing board members Fiona Fischer, Jeanette Gilbert, Dorothy Jamieson, Alison Muir and Wendy Turner for your continued commitment and support.

A sincere thank you to the staff and all of our volunteers for their efforts and contributions this year. It is an honour and privilege to be part of this organisation. We have amazing board members and staff who deeply care about our clients and volunteers.

Ben Lever
Chairperson

TREASURER'S REPORT



The annual audited accounts to 30 June 2022 are presented for consideration and adoption. The financial information that follows is an abbreviated version of our full Financial Statements, a copy of which is available on request. This financial year, Inner West Neighbour Aid has reported an operating surplus of \$54,349 and total net assets of \$377,676. This is compared to 2021, where the operating surplus was \$1,826 and total net assets were \$323,327. There was 0.6% decline in income as income in 2021 included a \$51,488 Cashflow Boost from the Australian Taxation Office for COVID-19 support.

Operating Summary

	2022	2021	% Change
Income	\$1,198,876	\$1,206,360	-0.6%
Expenses	\$1,144,527	\$1,204,534	5.0%
Surplus before income tax	\$54,349	\$1,826	

Inner West Neighbour Aid is grateful for the following financial support:

- We are primarily funded under the Commonwealth Home Support Programme. The Department of Health provided assurance that funding would continue per existing contracts and there would be no penalties imposed on service providers for not meeting their output targets, deadlines for the submission of reports or other program objectives due to the COVID-19 pandemic.
- We received one-off funding from the Department of Communities and Justice for our Living Well with Dementia Workshops, held at the 5 Senses Garden, Rhodes Park Concord.
- We received a generous donation of \$15,000 from a client who wishes to remain anonymous.



Tai Chi at the 5 Senses Garden

I am pleased to report that in its 3rd year of operation, our social enterprise, Help at Home reported a surplus on direct costs. Demand for lawns and gardening continue to be high, with an increasing base of regular Home Care Package clients in the inner west. We also committed to employing a 2nd permanent part time employee in the Help at Home team, which opens up services to 5 days per week.

The 2022 financial position was significantly impacted by the following factors:

- Client Contribution Fees were lower than expected due to:
 - Suspension of programs during the 2021 COVID-19 lockdown from 28 June 2021 to 11 October 2021 and again from January 2022 – February 2022 when COVID-19 community infections spiked from the Omicron variant; and
 - Cancellation of programs (particularly outings, workshops, Garden Aid, Help at Home and outdoor activities) due to severe rainfall and flooding across NSW in March to April 2022.
- Staff Support during these difficult times included:
 - Paid vaccination leave of 3 days per person and paid mental health leave of 2 days per person
 - Increased IT expenditure to establish working from home arrangements
 - Continued expenditure on free counselling sessions through the Employee Access Programs.
- Increased WHS Expenditure on anti-bacterial, wipes, spray, hand sanitiser, masks and gloves for staff, clients and volunteers. A one off grant of \$31,803 was received from the Department of Health for COVID - 19 Emergency Support.

TREASURER'S REPORT

- Staff Changes:
 - 3 employees reached their long service leave entitlement this financial year. 2 of these employees remain employed and both elected not to take their long service leave. The 3rd employee retired in December 2021 and their long service leave entitlement was paid in full upon retirement.
 - 5 employees resigned during this financial year. The position of Volunteer Coordinator (3 days permanent part time) has been vacant since February 2022. This position will remain unfilled due to budget constraints.
 - Up to 6 staff members (mostly newly employed) exhausted all personal leave and any additional leave offered due to COVID-19 isolation or close contact requirements. These staff members took leave without pay where required.
- Fuel Prices: Since April 2022 regular unleaded petrol and diesel prices increased, influenced by the impact of the war in Ukraine on international crude oil prices. Rising fuel costs impacted those programs that are dependent on client transport. As a result, the fuel expense during this financial year remained high even though programs were suspended for a longer period than the previous financial year.

I have been on the board for almost 7 years and I am proud of the way the board and staff worked together during this very challenging year. I am very pleased to deliver my Treasurer's Report and would like to thank the Board, General Manager, Finance and Administration Assistant and auditors.

Wendy Turner
Treasurer



Workshop at the 5 Senses Garden

AUDITED FINANCIAL STATEMENTS

Income Statement for the year ended 30 June 2022

	2022	2021
	\$	\$
Income		
Gross receipts	1,077,407	1,024,030
Grants received	27,050	32,083
Donations	22,231	12,609
Service Fees - Help at Home	44,317	32,746
HCP & NDIS - Access CHSP	2,857	10,193
Membership fees	520	7,080
Interest received	100	184
Other income	24,394	87,435
	1,198,876	1,206,360
Expenses		
Audit Fees	3,045	3,045
Bad debts	-	-
Board and governance expenses	3,891	3,704
Depreciation expenses	-	-
Employee Benefits expenses	868,865	818,518
Insurance expenses	18,088	16,758
Motor vehicle expenses	53,852	51,954
Other expenses	98,686	205,302
Project costs	42,545	55,187
Rent	55,555	50,066
	1,144,527	1,204,534
Surplus before income tax	54,349	1,826
Income tax expense	-	-
Surplus after income tax	54,349	1,826

A copy of our comprehensive audited financial statements for the year ended 30 June 2022 is available on request.

AUDITED FINANCIAL STATEMENTS

Statement of Financial Position as at 30 June 2022

	2022 \$	2021 \$
CURRENT ASSETS		
Cash assets	489,255	422,953
Receivables	4,001	7,777
Other current assets	8,920	-
TOTAL CURRENT ASSETS	502,176	430,730
NON-CURRENT ASSETS		
Property, plant and equipment	-	-
Deposits Paid	9,850	9,850
TOTAL NON- CURRENT ASSETS	9,850	9,850
TOTAL ASSETS	512,026	440,580
CURRENT LIABILITIES		
Trade and other payables	30,397	20,137
Provisions	100,928	60,877
TOTAL CURRENT LIABILITIES	131,325	81,014
NON-CURRENT LIABILITIES		
Provisions	3,025	36,239
TOTAL NON-CURRENT LIABILITIES	3,025	36,239
TOTAL LIABILITIES	134,350	117,253
NET ASSETS	377,676	323,327
MEMBERS' FUNDS		
Retained profits	377,676	323,327
TOTAL MEMBERS' FUNDS	377,676	323,327

A copy of our comprehensive audited financial statements for the year ended 30 June 2022 is available on request.

AUDITOR'S LETTER

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INNER WEST NEIGHBOUR AID INCORPORATED
(ABN 20 500 363 056)



INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF INNER WEST NEIGHBOUR AID INCORPORATED

We have audited the accompanying financial report, being a special purpose financial report, of Inner West Neighbour Aid Incorporated (the entity), which comprises the Income Statement, Statement of Financial Position as at 30 June 2021, notes comprising a summary of significant accounting policies and other explanatory information, and the Statement by Members of the Board.

Board Members' Responsibility for the Financial Report

The Board Members of the entity are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in [Note 1](#) to the financial report is appropriate to meet the requirements of the *Corporations Act 2001* and is appropriate to meet the needs of the members. The Board Members' responsibility also includes such internal control as the Board determines is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Board Members, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

MNSA Pty Ltd
ABN 58 155 965 400

Level 1, 2015 George St
Sydney NSW 2000
GPO Box 2943 Sydney 2001

TEL 02 9290 1001
FAX 02 9290 8104
EMAIL admin@mnsa.com.au

Company
Number
155 965 400
ABN 58 155 965 400

AUDITOR'S LETTER

Page 13



Independence

In conducting our audit, we have complied with the independence requirements of the *Corporations Act 2001*.

Opinion

In our opinion the financial report of Inner West Neighbour Aid Incorporated is in accordance with the *Corporations Act 2001*, including

- a. giving a true and fair view of the entity's financial position as at 30 June 2021 and of its performance for the year ended on that date; and
- b. complying with Australian Accounting Standards to the extent described in [Note 1](#) and the *Corporations Regulations 2001*.

Basis of accounting

Without modifying our opinion, we draw attention to [Note 1](#) to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the Board Members' financial reporting responsibilities under the *Corporations Act 2001*. As a result, the financial report may not be suitable for another purpose.

MNSA Pty Ltd

MNSA Pty Ltd

Mark Schiliro (Chartered Accountant & Registered Company Auditor)
Director of MNSA Pty Ltd (Registered Audit Company)

Dated this 16th August 2021

OUR FINANCIAL SUPPORT

The support we receive enables us to continue to develop the programs and connections within our community. We are grateful for the invaluable contribution of our funding bodies.

Main funding bodies



Australian Government
Department of Health



Communities
& Justice

Grants



Corporate Support and Other Donors



OUR DONORS

Thank you to all of our generous donors. Your support enables us to connect with more people in our community.


Janice Adam
Maureen Arrow
Gladys Barnes
Elizabeth Beggs
Margaret Blackman
Helen Brigg
Giovanni Burgio
Helen Caruana
Lois Casinader
Angelo Catalano
Kathy Conlón
Angelo Cucinotta
Joyce D'Costa
Lionel D'Costa
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Evette Edema
Valerie Elvy
Carmela Ferraro
Margaret Fitzpatrick
Margaret Forrest
Beverley Garry
Lois George
Bruno & Vilima Gervasio
Thavamany Gnanasuntharam
Soraya Gobran
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Sarah Kistan

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Camila Lynch
Therese McAtmney
Joyce McConnell

Nancy Nicita
Mary O'Hare
Karen Paige
Nagaraja Panduranga
Pasqualina Patrizi

Theresa Samaha
Patricia Sedgman
Kamala Sivandrarajasingam
Noela Skillman
Maja Sorensen
Marcia Stephens
Galina Strelalovskaya
Hazel Tansley
Jing Ian Tao
Emma-Lee Torres Bernal
Hien Tran
Alfia Trazzera
Anasuya Vamathevan
Marika Vazouras
Effie Vernicos
Kate Vincent
Marie Winfield
Rosemary Wolrige
Janet Yee
Teresa Yim
Carmelina Zappala



Thank you for
your kindness

Ruth Kite
Anna Kulenthairarasa
Ella Kwong
Daphne Lackner
Hayley Lackner
Ruth Lade
Nerida Laggan
Heidi Lau
Therese Linehan

Eva Magyar
Teresa Maresso
Bella Mastapha
Robert Matthews
Anna Migliore
Audrey Miller
Sandra Mills
Noelene Moriaty
Shirley Motbey
Alison Muir

Norma Piper
Gaye Pitt
Aneicia Playford
Irene Pribula
Patricia Purcell
Antonino Rapisarda
Janice Roche
Margareta Rupp
Orazio Salanitro
Angela Salvatore

Over \$200

Craig Cashman
Lorna Clifford
Joe Szima
Allison Yee-Brogan

Donations in kind

Ben Lever
Frank McCann

OUR PROVIDERS AND PARTNERS

We work with like-minded people and organisations who share our values. Together we provide a welcoming community where our clients are respected and supported to stay independent, healthy and socially connected.

Service Providers

We are proud to work with contractors and workshop facilitators who support Neighbour Aid's mission. Thank you:

- **CSP Gym Five Dock** (Stand Tall)
- **Fleur Denny** (Exercise and Movement, Alive & Kicking)
- **Angela & Peter Moniaci** (Lawn Mowing)
- **Elio Vigorito** (Lawn Mowing)
- **Mario Caruso** (Lawn Mowing)
- **Peter Harvie** (Lawn Mowing)
- **Tom Badarani** (Lawn Mowing)
- **Adele, Candeles** (Workshops)
- **Diego Bonetto, Wild Food** (Workshops)
- **Kerryn Coombs-Valeontis, Earth Create Heal** (Workshops)
- **Ling Halbert, Health and Happy Heart** (Workshops)
- **Gary Khor, Australian Academy of Tai Chi** (Workshops)
- **Gwen Korebrits, Dance Health Alliance** (Workshops)
- **Viveca McGhie, Sydney Olympic Park Authority** (Workshops)
- **Vincenza Visciano, Soul Earth Therapies** (Workshops)

Schools and Partners

We understand the value of intergenerational and community connections. Thank you for sharing and connecting with us:

- **Ashfield Boys High School** (Shopping Program)
- **Rivendell School** (Garden Aid)
- **RSPCA NSW** (Neighbour Aid Pets)
- **Strathfield South Public School** (Kindness Project, Happy Drumming Performance)

Guest Speakers

- **Hamdy Amrizal, Macular Disease Foundation** (Strathfield Stepping Out and Alive & Kicking)
- **Marina Antonas, Ethnic Communities' Council of NSW** (Workshops)
- **Chris Denton, Sydney City Bonsai** (Workshops)
- **Jim Dickson, Auburn Police** (Strathfield Stepping Out)
- **Alison Houlihan, Harbour Trust** (Alive & Kicking)
- **Kathy Koutsoukis, Five Dock Orchid Society** (Workshops)
- **Darren-John Martin, Royal Botanical Gardens - Community Greening** (Workshops)
- **Adina Oosterwijk, Royal Botanical Gardens - Community Greening** (Workshops)
- **Anne Tunks, Sydney Local Health District** (Workshops)
- **Sarah Wild, City of Canada Bay Library & Community Services** (Workshops)



Support us

As a local not for profit we appreciate the support we receive from our volunteers, donors and supporters. You enable us to grow stronger; offering a wider range of programs, reaching more people in need. We are keen to connect and work with like-minded people and organisations who want to make a difference in the local community. Please contact us to find out more.

Inner West Neighbour Aid is an Incorporated Association.

ABN 20 500 363 056

Located at 21 Holden Street, Ashfield NSW 2131

PO Box 247, Croydon Park NSW 2133

T: 02 9799 5099 | E: admin@iwna.com.au

www.iwna.com.au



Find us on
Facebook

Acknowledgements

Registered Company Auditor

MNSA Pty Ltd

Level 1, 283 George Street, Sydney NSW 2000

T: 02 9299 0901

www.mnsa.com.au

Bank

Commonwealth Bank of Australia
210 Burwood Road, Burwood NSW 2134

T: 02 9747 5900

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Inner West

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